



Everett
1300 44th Street SE
Everett, WA 98203
Phone 425-339-2559
Fax 425-339-1583

Bellingham
3106 Northwest Ave
Bellingham, WA
98225
Phone 360-734-0298
Fax 360-734-9679

Mt. Vernon
1520 Roosevelt Ave
Mt. Vernon, WA
98273
Phone 360-416-6505
Fax 360-416-8241

Edmonds
7631 212th Street
SW, STE 102A
Edmonds, WA 98026
Phone 425-776-1247
Fax 425-776-8045

Sequim
566 N Fifth Ave
Sequim, WA 98382
Phone 360-797-1001
Fax -360-797-1003

Spokane
101 E Hastings Rd,
STE J
Spokane, WA 99218
Phone 509-620-9362
Fax 509-505-0912

Dear Physician:

For a custom LSO (lumbo-sacral-orthosis) or custom TLSO (thoraco-lumbo-sacral-orthosis) to be covered by Medicare and many other insurance plans, all applicable Medicare statutory and regulatory requirements must be met. Medicare requires a physical evaluation of the patient, and **the following bullet points must be included in the physician's chart note** (Medicare does not consider a letter part of the medical record). Please fax the compliant chart notes to our office once evaluation is completed.

The physician must document AND DISCUSS the following:

Why a custom orthosis is medically necessary instead of a prefabricated orthosis

The physician must also document AND DISCUSS at least one of the following:

- 1) The orthosis is medically necessary to reduce pain by restricting mobility of the trunk; *or*
- 2) The orthosis is medically necessary to facilitate healing following an injury to the spine or related soft tissues; *or*
- 3) The orthosis is medically necessary to facilitate healing following a surgical procedure on the spine or related soft tissues; *or*
- 4) The orthosis is medically necessary to otherwise support weak spinal muscles and/or a deformed spine.

Thank you, and please let me know if you have any questions or concerns.

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